

i have extreme dsl with bellsouth.net or just bellsouth, the extreme dsl account includes a static ip with my account from bellsouth, i have ordered this static ip a month ago from this email, i still dont have the static ip assigned on my account, i have spent countless hours on hold and transfers to india and allover to no vail, i need this static ip for my work, it is affecting me greatly because i cant connect to my corporate server with out it, i need help, i am stuck and dont know what to do, at this time as i am writting this email to you i am on the phone with bellsouth dsl static ip service, they read my account notes, but no help, no resolution and i still am sitting here without the service i am paying for and am current on the payments, and have had this extreme ds, account over six months as my bills show, also to add to the pain, every time i call a new unauthorized service has been added to my account like inhouse wiring maintenance plan, some other things i have proof of, please help, i dont want to loose my job over this,

george and james raisler